

**STATEMENT OF UNDERSTANDING AND
AUTHORIZATION FOR ELECTRONIC
PAYMENT CARD (EPC)**

*Read and sign below if you have chosen to receive your
child support payments by Electronic Payment Card
(EPC).*

I authorize the Department of Economic Security (DES),
Division of Child Support Enforcement (DCSE) or its
agent designated to initiate credit entries and, if
necessary, debit entries and adjustments for any credit
entries made in error to the account listed on the
application and, to credit, and/or debit the same to
such account for the purpose of support payments.

This authority is to remain in full force and effect until
DCSE has received written notification from me of its
termination at such time and in such manner as to
afford DCSE a reasonable opportunity to act on the
notice. DCSE or its agent may also terminate this
authority by mailing the notice to the last mailing
address I provided to DCSE or its agent.

**I WILL KEEP THE DIVISION OF CHILD SUPPORT
ENFORCEMENT OR ITS AGENT INFORMED OF ANY
CHANGE TO MY ADDRESS. I UNDERSTAND THAT
FAILURE TO DO SO WILL RESULT IN UNDELIVERED
SUPPORT PAYMENTS.**

Print Name

Signature

Complete both sides of this form and return it to:
**DCSE
ELECTRONIC PAYMENT CARD
PO BOX 36626
PHOENIX, AZ 85067-6626**

Under the Americans with Disabilities Act (ADA), the Department
must make a reasonable accommodation to allow a person with a
disability to take part in a program, service, or activity. For example,
this means that if necessary, the Department must provide sign lan-
guage interpreters for people who are deaf, a wheelchair accessible
location, or enlarged print materials. It also means that the
Department will take any other reasonable action that allows you
to take part in and understand a program or activity, including
making reasonable changes to an activity. If you believe that you
will not be able to understand or take part in a program or activity
because of your disability, please let us know of your disability
needs in advance if at all possible. This document is available in
alternative formats by contacting (602) 252-4045.

Equal Opportunity Employer/Program.



Division of Child Support Enforcement
PO Box 36626
Phoenix, AZ 85067-6626
(602) 252-4045
(800) 882-4151 (outside Maricopa County)



**ARIZONA
ELECTRONIC
PAYMENT CARD
(EPC)**



- **GET YOUR MONEY FASTER**
- **SAFER THAN PAPER CHECKS**
- **NO NEED TO MAKE EXTRA
TRIPS TO THE BANK OR
WAIT IN LONG LINES**
- **AVOID PAYING CHECK
CASHING FEES**

What is the Electronic Payment Card?

The Electronic Payment Card (EPC) is a debit card. Child support payments are transferred electronically into your card account from which you can access your money at any Automated Teller Machine (ATM). In addition, the card will be discreet and carry the Visa® logo, allowing you to make purchases wherever Visa debit cards are accepted. Although the Electronic Payment Card carries the Visa logo, it is NOT a credit card. You are using your own money from child support payments deposited on your behalf.

- **It's Convenient.** No more check cashing fees or waiting in line to cash your child support checks. Use your card for purchases everywhere Visa debit cards are accepted on the internet and in person. The Arizona Electronic Payment Visa Debit Card from JPMorgan Chase Bank is accepted at millions of locations worldwide. You can get cash at ATMs* and bank tellers and get cash back with purchases at supermarkets and many other merchants.
- **It's Fast.** No more waiting for a check in the mail. Your child support payments are automatically deposited to your card within 2-3 business days from the day we receive payment from the non-custodial parent.
- **It's Safe.** No more worries about late, lost, stolen checks, or the need to carry lots of cash – the card carries it for you. If you lose your card, it can be replaced for a fee**.
- **No Approval Required.** You automatically qualify for this card. No credit check or bank account is needed. You may also add additional cardholders to the same card. The other cardholder will have the same access you have to the money in the account.

How do I sign up for the Arizona Electronic Payment Card?

1. Fill out the authorization form included in this brochure.
2. Mail the authorization form to the Division of Child Support Enforcement address listed on the form.

Will the card say that it is child support money?

No. There is nothing on the card itself to indicate that the funds associated with the card are child support payments. The card will have the Chase Bank name across the front along with the Visa logo and will look exactly like a credit card.

Can I sign up for direct deposit after I have received the Electronic Payment Card?

Yes. You may enroll in direct deposit at any time.

My credit is bad. Can I still sign up for the Electronic Payment Card?

Yes. While the Electronic Payment Card looks like a credit card, it is NOT a credit card, and your credit rating has no effect on your signing up for the Electronic Payment Card. As part of its agreement with DCSE, JPMorgan Chase Bank is required to issue the Electronic Payment Card to any customer that applies.

When will I be able to start using my Electronic Payment Card?

After we receive your Electronic Payment Application/ Request for Change form, it will take up to 4 to 6 weeks before payments are sent to your bank by direct deposit or to your Child Support Card account. Until that time, you will continue to receive your child support checks by mail.

Can I still receive paper checks if I want to?

You can still have your child support checks mailed to you. **However, with the continual rising costs of printing and postage costs associated with mailing paper checks, there may come a time when Direct Deposit and/or the Electronic Payment Card become mandatory in Arizona.**

IMPORTANT: To maintain quality service, you MUST keep DCSE or the local Clerk of the Superior Court informed of your most current address.

To the right is an authorization form for you to fill out and return to DCSE. Be sure to complete both sides of the form.

Once you are enrolled in the program, JPMorgan Chase Bank will issue you the Arizona Electronic Payment Visa Debit Card and a Personal Identification Number (PIN). You must contact JPMorgan Chase to activate your card. The Cardholder Agreement and fee schedule is provided with the card. If you have questions, please contact us at (602) 252-4045.

*Regular ATM fees may apply. You can limit the amount of fees you pay by getting cash back at the same time you make a purchase.

**Inactivity fees, replacement card and additional card fees are under the fee schedule in the cardholder agreement. There are no program restrictions on use and purchases with the card.

ARIZONA ELECTRONIC PAYMENT CARD (EPC) AUTHORIZATION FORM

Custodial Parent's Name (Print)

Custodial Parent's Signature

Mailing Address

City/State/Zip

Social Security Number

Mother's Maiden Name

() –

Phone Number

/ /

Date

ATLAS Case Number

IV-D

NON IV-D

Complete both sides of this form and return it to:

**DCSE
ELECTRONIC PAYMENT CARD
PO BOX 36626
PHOENIX, AZ 85067-6626**